



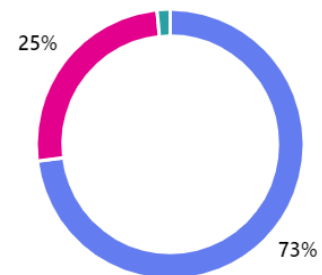
December 2024

Dear Families,

Thank you for responding to the Survey we issued in December this year. 64 completed surveys were returned. The results are enclosed. We appreciate and value all of your feedback. Thank you for your kind comments about the school – they're very much appreciated. If you wish to discuss any specific issues raised in the survey, please do get in touch.

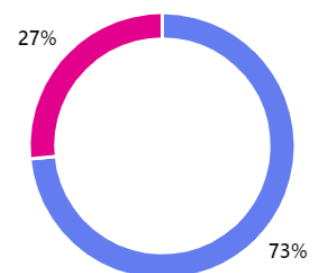
1. My child feels safe and happy at Willow Farm

Strongly agree	46
Agree	16
Neutral	1
Disagree	0
Strongly disagree	0



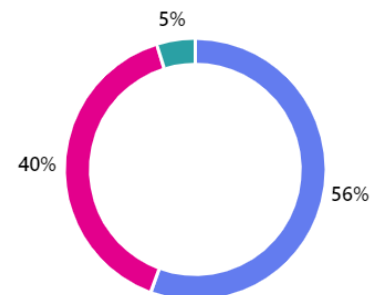
2. How well does the school promote positive behaviour and values

Extremely well	47
Somewhat well	17
Somewhat not well	0
Extremely not well	0



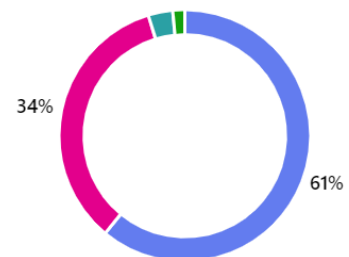
### 3. My child is making good progress at Willow Farm

Strongly agree	35
Agree	25
Neutral	3
Disagree	0
Strongly disagree	0



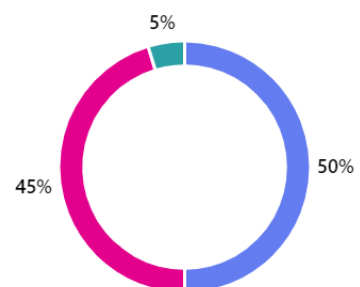
### 4. I find it easy to approach the school with queries or problems

Strongly agree	39
Agree	22
Neutral	2
Disagree	0
Strongly disagree	1



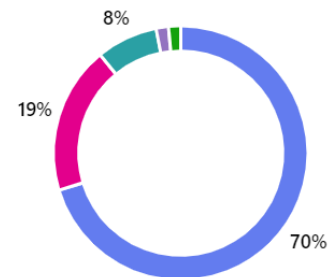
### 5. The school expects my child to work hard and try their best

Strongly agree	32
Agree	29
Neutral	3
Disagree	0
Strongly disagree	0



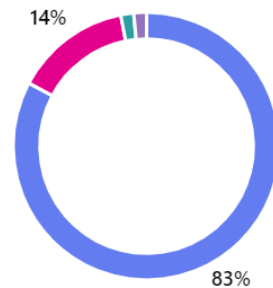
6. How satisfied are with the variety of extra-curricular activities, school trips and residential opportunities

Very satisfied	45
Somewhat satisfied	12
Neither satisfied nor dissatisfied	5
Somewhat dissatisfied	1
Very dissatisfied	1



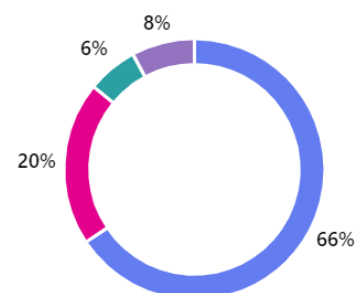
7. I am made to feel welcome when I visit Willow Farm

Strongly agree	53
Agree	9
Neutral	1
Disagree	1
Strongly Disagree	0



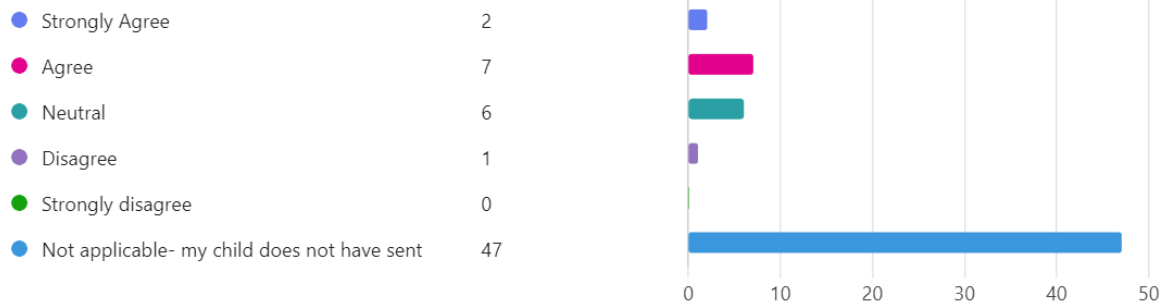
8. How well does the school communicated important information (e.g. newsletters, emails)

Extremely well	42
Somewhat well	13
Neutral	4
Somewhat not well	5
Extremely not well	0





## 9. My child has SEND, and the school gives them the support they need to succeed



Here's a summary of the key strengths and areas for improvement as highlighted by our school community.

### What Families Think We Do Well:

#### **Community and Family Atmosphere**

We are proud to hear that our school is regarded as a welcoming, family-like environment. Many parents have shared that they feel part of something special at Willow Farm. One parent commented, *"Everyone is like a big family. I love the fact that the teachers know everyone's name."* Another shared, *"It's a really lovely community, and my children feel included and like they are part of something."*

#### **Outstanding Staff and Support**

Lots of parents mentioned the dedication and care of our staff, with many noting that our team goes above and beyond to support children's learning and development. One parent shared, *"All the staff go above and beyond for the children and school! They are absolutely fantastic."* Another said, *"It's such a lovely nurturing school, all the teachers know my son and go out of their way to say hello."*

#### **Extracurricular Activities and Enrichment**

Parents are particularly positive about the range of extracurricular activities and events, such as OPAL play, after-school clubs, and seasonal events like Christmas and Halloween celebrations. These activities are seen as enriching children's learning and socialisation. As one parent noted, *"The OPAL play is amazing as is the approach to learning."* We are glad to offer a variety of opportunities that enrich your children's learning and social development. During the last year we have increased the number and variety of extra-curricular activities on offer to our children. We have also increased the number of inter-school events which the children have been part of.



Willow Farm  
Primary School

### **Wellbeing and Support**

Finally, we also received positive feedback regarding the school's focus on student wellbeing. Many parents expressed that they feel confident in the supportive, nurturing environment we provide. One parent stated, *"Absolutely wonderful environment for my children to learn in. Brilliant staff and teachers."* Another parent said, *"All the teachers feel very inviting and kind, the school seem determined to give my daughter the best childhood possible. Couldn't be happier with Willow Farm, the best decision we made was to send \_\_\_\_\_ here."*

### **Areas for Improvement:**

#### **Communication**

Generally, parents feel that communication is better since we have had the Arbor app, however, we've received some suggestions for improving communication. Some parents feel that the volume of messages can be overwhelming. One parent mentioned, *"There are too many communications, many times through different channels. It becomes chaotic and confusing."* We will work to streamline communication to make it easier for families to stay informed.

#### **Parent Involvement and Feedback**

While we value the feedback from parents regarding the school's openness to engagement, some families have requested more frequent and detailed feedback about their child's progress. As one parent put it, *"We would appreciate more information on how my child is performing day to day. We do get told at Parent's evening, but it is only a 10min window."* We will focus on providing more personalised communication to ensure that you are kept well informed.

#### **After-School Activities and Scheduling**

A couple of parents have expressed a desire for more flexibility in scheduling after-school activities, particularly for families with multiple children. One suggestion was, *"It would be great if after-school clubs could be offered to siblings at the same time to avoid double pick-ups."* We will look into ways to improve the coordination of after-school clubs to better meet the needs of families.

Many thanks,

Lindsey Jamson and the WFPS Team



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